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SPANISH NATIONAL CYBERSECURITY INSTITUTE

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**VISIT US**

**Spanish National CyberSecurity Institute (INCIBE)**  
<https://www.incibe.es>

**LEARN MORE**

**The Security and Industry Incident Response Centre (CERTSI)**  
<https://www.certs.es>  
**Internet Security Office (OSI)**  
<https://www.osi.es>  
**CyberCamp**  
<https://www.cybercamp.es>  
**Safe Internet for Kids**  
<https://www.is4k.es/>

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@Incibe @Certs\_ @Osiseguridad @ProtegeEmpresa  
@CyberCampEs @CiberEmprende\_ @is4kids

**REPORT**

**Incidents, vulnerabilities, online fraud,  
phishing, malware, etc.**  
incidencias@certsi.es y consultas@osi.es



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security balance **2017**

## The Security and Industry Incident Response Centre [CERTSI]

Public services for **citizens and companies protection**

**123.064**  
Managed Incidents

Of which:



**116.642**  
...from companies & citizens



**885**  
...from strategic operators



**5.537**  
...from RedIRIS



**65** Teams from 24 countries and 1 international entity at International CyberEx 2017



**2.425**  
Ransomware incidents resolved



**18.111**  
New vulnerabilities notified



**491**  
Security alerts

**certsi\_**  
**49.924**

Notifications sent from CERTSI to third parties to get them involved in research and resolution of incidents

## Internet User Security Office [OSI]



Citizens awareness

Citizens help line: +34 901 111 121



**4.354**  
Calls from citizens answered



**131.857**  
Notifications sent to citizens by Antibotnet service

## Safe Internet for Kids



Children, young people, families and educators awareness

Help Line: +34 900 116 117



**41.925**  
People reached through **929** awareness actions in the child environment



**392**  
Volunteers registered in the **CyberCooperation** program

## Protect your business

Companies awareness



**3.852**  
Students in the Cybersecurity course for SMEs and self-employed



**22.132**  
Self-diagnoses at "Do you know your risks?" service



**14.070**  
Users at "Cybersecurity itineraries by business sectors" service

## Industry development, R + D + i and promotion of talent Support



**1.300**  
Participants

**136**  
Speakers



**1**  
winners

Spanish cybersecurity team at the European Cybersecurity Challenge 2017 (ECSC) - Málaga, Spain



**300**

Participants from 30 countries



**271**  
Companies and organizations in the **Cybersecurity Technology Pole**



**76**  
Managed projects at **CyberSecurity Ventures**.

## Communication

Social Media

- 99.219** followers
- 49.993** likes
- 7.838** followers
- 11.522** subscribers



**1.829.233**  
Unique users at INCIBE websites



- Zapping 2017 Award** - IS4K
- E-evolución Award**
- Norte de Castilla** - INCIBE
- Internet Day Award** - IS4K
- ISACA Award 2017** - OSI
- X Anniversary Award**
- Leonoticias.com** - INCIBE

## Apps



Hackend



Hackers vs Cybercrooks



CONAN Mobile



CyberScouts

**187.994**  
INCIBE Apps total users

## Communication



**1** CTF

**43** individual CTF finalists and **546** participants



**Hackathon**  
**8** teams & **28** participants



**+ 24.000**  
followers & **57** speakers



**3rd edition CyberOlympics.**  
**167** registered educational centers & **1.143** participants