2017 security balance

**The Security and Industry Incident Response Centre [CERTSI]**
Public services for citizens and companies protection

- **123,064** Managed Incidents
  - Of which:
    - **116,642** ...from companies & citizens
    - **885** ...from strategic operators
    - **5,537** ...from RedIRIS
  - **65** Teams from 24 countries and 1 international entity at International CyberEx 2017

- **2,425** Ransomware incidents resolved
- **18,111** New vulnerabilities notified
- **491** Security alerts

**Internet User Security Office [OSI]**
Citizens awareness

- **4,354** Calls from citizens answered
- **131,857** Notifications sent to citizens by Antibotnet service

**Safe Internet for Kids**
Children, young people, families and educators awareness

- **41,925** People reached through 929 awareness actions in the child environment
- **392** Volunteers registered in the CyberCooperation program

**Protect your business**
Companies awareness

- **3,852** Students in the Cybersecurity course for SMEs and self-employed
- **22,132** Self-diagnoses at "Do you know your risks?" service
- **14,070** Users at "Cybersecurity itineraries by business sectors" service

**Communication**

- **99,219** followers
- **49,993** likes
- **7,838** followers
- **11,522** subscribers

**Apps**

- **187,994** INCIBE Apps total users

**Industry development, R + D + i and promotion of talent Support**

- **1,300** Participants
- **136** Speakers
- **271** Companies and organizations in the Cybersecurity Technology Pole
- **76** Managed projects at CyberSecurity Ventures

**enise**

- **1,143** participants
- **24,000** followers & 57 speakers

**CyberOlympics**

- **3rd edition** CyberOlympics
- **167** registered educational centers
- **1,143** participants

**Zapping 2017 Award** - IS4K
**E-volución Award** - Norte de Castilla - INCIBE
**Internet Day Award** - IS4K
**ISACA Award 2017** - OSI
**X Anniversary Award** - Leonoticias.com - INCIBE

**Incibe Apps**

- **Hackend**
- **Hackers vs Cybercrooks**
- **187,994** INCIBE Apps total users