OUR EVENTS

- **Enise**
  International Meeting on Information Security

- **ENISE**
  The leading event for the cybersecurity sector

- **Safer Internet Day**
  Safe and responsible use of technology in the field of minors

OUR APPS

- **CONAN Mobile**
  Real-time analysis of security in Android

- **Hackers vs. Cybercrooks**
  Learn about security on the Internet by playing with Sergio

- **Hackend**
  Play and learn to detect cybersecurity breaches in companies

YOU HAVE DOUBTS?
CALL US

Cybersecurity helpline for citizens, businesses, minors, parents and teachers.

FREE AND CONFIDENTIAL
From 9.00 to 21.00, 365 days a year (Spain Only)

CYBERSECURITY BALANCE
2020

INCIBE
Spanish National Cybersecurity Institute
contacto@incibe.es

José Aguado, 41, INCIBE Building
24005, León, Spain. T: +34 987 877 189
**Incidents managed in 2020**

- **133,155** Incidents

**Concerning citizens and businesses**
- **106,466**

**Concerning critical and essential strategic operators**
- **1,190**

**Concerning RedIRIS**
- **25,499**

**New vulnerabilities recorded**
- **19,221**

**Security warnings**
- **495**

**Notifications sent to third parties to get them involved in the analysis, mitigation and resolution of incidents**
- **853,000**

**People participated in awareness-raising and training actions in the child’s environment**
- **42,866**

**Awareness-raising and training actions**
- **1,754**

**Incidents, vulnerabilities, online fraud, phishing, malware, etc.**

**Malware** Any piece of software that performs actions such as data extraction or some other disruption to the system.

**Fraud** Unauthorised use of resources, use of technologies and/or services by unauthorised persons, such as impersonation, breach of intellectual property rights or other financial deception.

**Vulnerable system** Faults or deficiencies in a system that may allow an authorised user to access the information or remotely to perform prohibited operations.

**Others** intrusion, intrusion attempt, abusive content, data theft, availability, information gathering, etc.